How to Manage Veterinary Team Conflict

1

Get Permission

Ask team members for consent to address the issue. This builds trust and fosters open dialogue.

2

Stay Neutral

Approach the conflict with curiosity and an open mind to uncover the real issues. Avoid making assumptions.

3

Guide the Discussion

Facilitate a solution-focused conversation with empathy, understanding, and clear actions.

4

Define Clear Agreements

Ensure both parties commit to specific, measurable actions to resolve the conflict and move forward.

5

Create Collaboration

Promote open communication, mutual respect, and proactive teamwork to prevent future conflicts.

VetLead